

Mestro - Sub-processors

This list contains an overview of the sub-processors used in connection with the delivery of Mestro.

Some sub-processors are used exclusively for the provision of elective services. Whether these sub-processors are used thus depends on the individual customer's individual services.

Last updated: 01.04.2025

NAME	Org. ID.	ADDRESS	DESCRIPTION OF PROCESSING	TRANSFER TO THIRD COUNTRIES
MICROSOFT IRELAND OPERATIONS LIMITED (AZURE)	DUNS-989276399	South County Business Park, Leopardstown, D18 P521, Dublin, Ireland	Azure Cloud platform	Yes

Approved sub-processors with special terms

The following sub-processors are used for the processing with the special terms listed:

Microsoft Corporation

One Microsoft Way

Redmond

WA 98056

USA

Microsoft Corporation is located in the U.S. and uses the EU-U.S. Data Privacy Framework as a valid basis for transfer, cf. point 8 (Transfer of data to third countries or international organisations), Annex C, point C.6 (Instructions concerning transfer of personal data to third countries) and Annex B, point B.1 (Approved sub-processors).

The data processing agreement with Microsoft Corporation states that Microsoft Corporation is entitled to use and replace additional sub-processors on special terms. These sub-processors are listed in Microsoft's list of sub-processors and can be found here: <https://servicetrust.microsoft.com/DocumentPage/aead9e68-1190-4d90-ad93-36418de5c594>

Furthermore, it is stated in Microsoft's data processing agreement that a notice period of 6 months is given before any new sub-processors are used. This is done by Microsoft updating the above list and the data controller must do the following to receive notification of this:



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1. Go to the homepage: <https://servicetrust.microsoft.com/ViewPage/PrivacyDataProtection>
2. Find the document titled "Microsoft General – Online Services Subprocessors List"
3. Check the box () next to the title of the document
4. Press "Save to library" above the list of documents
5. Log in to your Microsoft account, in the pop-up window
6. Press "Yes" to receive email notifications
7. Enter your e-mail address and specify how often you want to receive notifications
8. Press "Save"

This procedure replaces, as far as Microsoft's sub-processors are concerned, the one described in Appendix B, point B.2.