

Mestro - Sub-processors

This list contains an overview of the sub-processors used in connection with the delivery of Mestro.

Some sub-processors are used exclusively for the provision of elective services. Whether these sub-processors are used thus depends on the individual customer's individual services.

Last updated: 01.04.2025

NAME	Org. ID.	ADDRESS	DESCRIPTION OF PROCESSING	TRANSFER TO THIRD COUNTRIES
MICROSOFT IRELAND OPERATIONS LIMITED (AZURE)	DUNS-989276399	South County Business Park, Leopardstown, D18 P521, Dublin, Ireland	Azure Cloud platform	Yes

Approved sub-processors with special terms

The following sub-processors are used for the processing with the special terms listed:

Microsoft Corporation

One Microsoft Way

Redmond

WA 98056

USA

Microsoft Corporation is located in the U.S. and uses the EU-U.S. Data Privacy Framework as a valid basis for transfer, cf. point 8 (Transfer of data to third countries or international organisations), Annex C, point C.6 (Instructions concerning transfer of personal data to third countries) and Annex B, point B.1 (Approved sub-processors).

The data processing agreement with Microsoft Corporation states that Microsoft Corporation is entitled to use and replace additional sub-processors on special terms. These sub-processors are listed in Microsoft's list of sub-processors and can be found here: <https://servicetrust.microsoft.com/DocumentPage/aead9e68-1190-4d90-ad93-36418de5c594>

Furthermore, it is stated in Microsoft's data processing agreement that a notice period of 6 months is given before any new sub-processors are used. This is done by Microsoft updating the above list and the data controller must do the following to receive notification of this:

1. Go to the homepage: <https://servicetrust.microsoft.com/ViewPage/PrivacyDataProtection>
2. Find the document titled "Microsoft General – Online Services Subprocessors List"
3. Check the box (☒) next to the title of the document
4. Press "Save to library" above the list of documents
5. Log in to your Microsoft account, in the pop-up window
6. Press "Yes" to receive email notifications
7. Enter your e-mail address and specify how often you want to receive notifications
8. Press "Save"

This procedure replaces, as far as Microsoft's sub-processors are concerned, the one described in Appendix B, point B.2.