

EG EnergyManager – Sub-processors

This list contains an overview of the sub-processors used in connection with the delivery of EG EnergyManager.

Some sub-processors are used exclusively for the provision of elective services. Whether these sub-processors are used thus depends on the individual customer's individual services.

Last updated: 07.09.2026

NAME	Org. ID.	ADDRESS	DESCRIPTION OF PROCESSING	TRANSFER TO THIRD COUNTRIES
Enerkey Oy	FI2840649-1	Lutakonaukio 7 40100 Jyväskylä	Support and IT services	No
team.blue Denmark A/S	DK29412006	Højvangen 7, 8660 Skanderborg, Denmark	Hosting of servers and data, backup	No
<i>Sub-processors to team.blue Denmark A/S</i>				
T1A Enterprise A/S	DK34471967	Vandmanden 24, 9200 Aalborg SV, Denmark	Secure destruktion of hardware	No
B4Restore A/S	DK27719945	Åhave Parkvej 31, 8260 Viby J, Denmark	Hybrid "storage" and "backup" solutions for secure storage and back-up of data	No
Microsoft Ireland Operations Ltd.	IE8256796	South County Business Park, Leopardstown, Dublin 18D18P521	Hosting, Cloud solution	Yes

Approved sub-processors with special terms

The following sub-processors are used for the processing with the special terms listed:

Microsoft Corporation

Microsoft Corporation

One Microsoft Way

Redmond

WA 98056

USA

Microsoft Corporation is located in the U.S. and uses the EU-U.S. Data Privacy Framework as a valid basis for transfer, cf. point 8 (Transfer of data to third countries or international organisations), Annex C, point C.6 (Instructions concerning transfer of personal data to third countries) and Annex B, point B.1 (Approved sub-processors).

The data processing agreement with Microsoft Corporation states that Microsoft Corporation is entitled to use and replace additional sub-processors on special terms. These sub-processors are listed in Microsoft's list of sub-processors and can be found here: <https://servicetrust.microsoft.com/DocumentPage/aead9e68-1190-4d90-ad93-36418de5c594>

Furthermore, it is stated in Microsoft's data processing agreement that a notice period of 6 months is given before any new sub-processors are used. This is done by Microsoft updating the above list and the data controller must do the following to receive notification of this:

1. Go to the homepage: <https://servicetrust.microsoft.com/ViewPage/PrivacyDataProtection>
2. Find the document titled "Microsoft General – Online Services Subprocessors List"
3. Check the box (☒) next to the title of the document
4. Press "Save to library" above the list of documents
5. Log in to your Microsoft account, in the pop-up window
6. Press "Yes" to receive email notifications
7. Enter your e-mail address and specify how often you want to receive notifications
8. Press "Save"

This procedure replaces, as far as Microsoft's sub-processors are concerned, the one described in Appendix B, point B.2.